



# Supplying BOLs in a timely fashion

Indigo Energy Partners, Alpharetta, Georgia

**"DTN Fuel Admin not only improves customer credit management, but also enhances our ability to provide great customer service. We only regret not having this product sooner."**

Indigo Energy Partners

Indigo Energy Partners was originally a wholesaler of petroleum products with an emphasis on renewable fuels. As the company expanded, its products and services have grown to include a nationwide fuel distribution network, complete supply chain management, expertise in disaster supply situations, proprietary energy market research and analysis, and hedging strategies for price protection.

Indigo prides itself on the outstanding credentials and experience of its team of fuel industry professionals.

**DTN**<sup>o</sup>

**"We now receive almost all of our BOLs the same day that the loads were pulled and are able to get our customers billed within our preferred 24-hour window."**

Indigo Energy Partners

### **What they were up against.**

As a wholesaler hiring common carriers to move product, Indigo Energy Partners relied on those carriers to supply BOLs in a timely manner so the company could bill its own customers. Indigo continually faced situations where it took the carriers many days, sometimes over a week, to supply it with paperwork for loads that were delivered.

### **What we did to help.**

Indigo Energy Partners chose DTN Fuel Admin® to help ensure data quality and speed, as well as streamline reconciliation processes by supplying automated eBOLs. The eBOLs can be streamed directly into the company's back office for faster, more accurate customer invoicing. On average, most eBOLs are available within three minutes of load completion.

The solution's unique dashboard view helps Indigo Energy Partners manage all supplier mapping codes quickly and easily — even as seasonal product changes hit the market and new suppliers come on board. In addition, it creates coding consistency for eBOLs from a variety of sources and in different formats, including with different supplier, terminal, product, and carrier codes.

DTN Fuel Admin provides a smart text version of each eBOL that is easy to read and includes original standard DTN codes, as well as customer cross-referenced codes. Users can custom cross reference codes and build specific exceptions-based business rules.

### **What the impact was.**

Indigo now receives almost all of its BOLs the same day that loads are pulled and can bill its customers within its preferred 24-hour window.

In addition, the DTN Fuel Admin module has been a tremendous time saver for its accounting and billing teams. They no longer have to spend hours each day calling carriers and trying to track down BOLs for loads delivered. Instead, they can focus on timely billing of customers, which is a much better use of their time and enhances the company's cash management function.