



CASE STUDY



Supplying BOLs in a timely fashion

Indigo Energy Partners,
Alpharetta, Georgia

Originally, Indigo Energy Partners (IEP) was a wholesaler of petroleum products with an emphasis on renewable fuels. They expanded to include a nationwide fuel distribution network, complete supply chain management, expertise in disaster supply situations, proprietary energy market research and analysis, and hedging strategies for price protection.

Indigo prides itself on the outstanding credentials and experience of its fuel industry professionals.

DTN Fuel Admin not only improves customer credit management, but also enhances our ability to provide great customer service.

We only regret not having this product sooner. //

Indigo Energy Partners

“ We now receive almost all of our BOLs the same day loads were pulled and are able to get our customers billed within our preferred 24-hour window. ”

Indigo Energy
Partners

What they were up against

As a wholesaler hiring common carriers, IEP relied on its carriers to supply BOLs in a timely manner. Unfortunately, Indigo too often waited days, sometimes over a week, for the paperwork on loads that had already been delivered.

What we did to help

We recommended DTN Fuel Admin™ to help ensure data quality and speed, and streamline reconciliation processes, by supplying automated eBOLs. For faster, more accurate customer invoicing, eBOLs are streamed directly into the back office. (On average, most are available within minutes of load completion.)

The solution's unique dashboard helps IEP manage supplier mapping codes — even as seasonal products change and new suppliers come on-board. In addition, DTN Fuel Admin creates coding consistency for eBOLs from a variety of sources and formats including different supplier, terminal, product, and carrier codes.

DTN Fuel Admin also delivers an easy-to-read text version of each eBOL, plus original standard DTN codes and customer cross-referenced codes. Users can custom cross-reference codes and build specific exception-based business rules.

What the impact was

Indigo now receives nearly all BOLs the same day that loads are pulled. They can now bill their customers well within their preferred 24-hour window.

In addition, the DTN Fuel Admin module has been a tremendous time saver for its accounting and billing teams. IEP no longer spends hours calling carriers, tracking down BOLs for loads delivered.

Instead, they can focus on timely billing of customers — a much better use of time that enhances the company's cash management.